

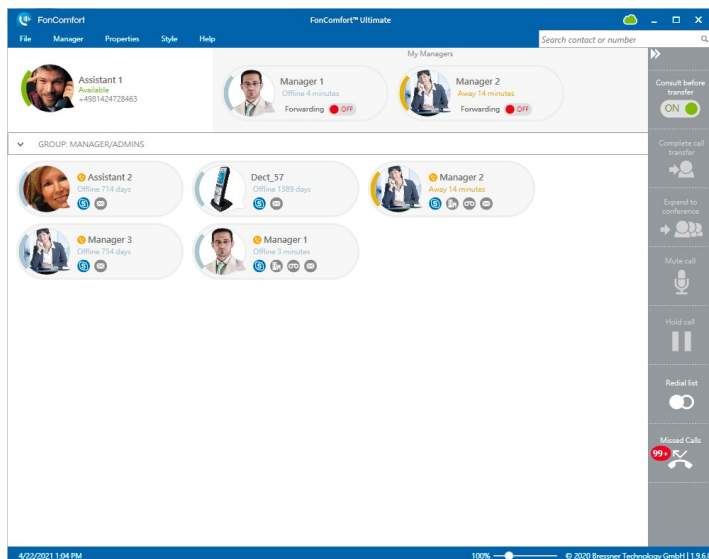
# FonComfort Ultimate

## Skype® for Business telephony plugin

Microsoft® Skype® for Business telephony expansion & team management dashboard

### Features

- Answer, forward or hang up calls with just one click
- Change call settings for managers or your team
- Pick up incoming calls from the team with 1-click
- Detailed presence information of team colleagues
- Fast call transfer with integrated contact search
- Quickly view and handle missed calls



### Quick Call Handling

- Make, transfer and drop calls with a single click
- Easy and quick call transfer with and w/o consultation
- Activate / deactivate call forwardings for managers with a single click
- Effective second call handling



### Hot Keys

- Accept, drop and pick calls
- Direct call of any telephone numbers marked with your cursor
- Hot-keys can be defined in the settings as required



### Detailed contact profiles

- Fast synchronization with your Skype® for Business client
- Display detailed contact information and communications channels
- Adjust contact size in the client with practical zoom feature



# FonComfort Ultimate

Skype® for Business telephony plugin

## List of features

### FonComfort™ Ultimate

Call contact with a single click

Detailed presence overview for contacts

Quick call handling and forwarding with a single click

Call forwarding with or without consultation

Call transfer with contact search

Integrated search for faster call transfer initiation (saves last search term)

#### Hot-Key functions:

- Answer and hang up calls with universal function keys
- Making calls directly from the clipboard
- Performing call forwarding with a defined key

#### Second call handling:

- Suppress second call during active or ringing first call
- Applying forwarding rules for suppressed calls (e.g. Voicemail, Response-Group)

#### Busylight support—FonComfort™ Ultimate automatically connects to

- Busylight Alpha
- Busylight Omega
- KuandoBOX

Switch contact groups between tabbed view or drop-down view

Integrated search in the menu bar (no further window for contact search)

Display and processing of missed calls (local connection to Outlook)

Optional suppression of Skype® for Business conversation window

Quick activation/deactivation of manager call forwarding

Pick up calls from contacts (call pickup)

Busy-on-Busy

Simultaneous ringing also to external phone numbers (e.g. mobile phones)

Retrieval of calls coming from a RGS

Change Skype® for Business settings for managers and team members





# FonComfort Ultimate

## Skype® for Business telephony plugin

### More information

#### *FonComfort™ telephony suite*

FonComfort™ Ultimate is part of the FonComfort™ telephony suite, which represents a branche of our Skype® for Business addons. Choose your fitting solution from the table or contact us: +49 (0)8142 47284 – 71 or [salestelecom@bressner.de](mailto:salestelecom@bressner.de)

Software package	Client / Server	Main features
<b>FonComfort™ Server</b> 	Server-only	<ul style="list-style-type: none"> <li>Central configuration of FonComfort™ telephony functions</li> <li>Busy-on-busy</li> </ul>
<b>FonComfort™ Professional</b> 	Client plugin for Microsoft® Skype® for Business client (requires FonComfort™ Server)	<ul style="list-style-type: none"> <li>Call monitor for efficient call handling</li> <li>Improved call handling via hot keys</li> <li>Expansion of Microsoft® Skype® for Business client (call pickup, call forwarding, etc.)</li> </ul>
<b>FonComfort™ Ultimate</b> 	Client (requires FonComfort™ Server) Separate Windows client	<ul style="list-style-type: none"> <li>Manager/assistant and team management application, 1-click call handling</li> <li>Change settings for others</li> <li>Show available contact channels per contact (Microsoft® Skype® for Business, Phone, Mobile, Chat, Voicebox...)</li> </ul>
<b>FonComfort™ Smart Routing</b> 	Team Admin Dashboard (requires FonComfort™ Server)	<ul style="list-style-type: none"> <li>Call forwarding dashboard for Microsoft® Skype® for Business on-prem</li> <li>Manage call forwarding via presence state, calendar date, time or caller numbers</li> <li>Global configuration or per user</li> </ul>

# FonComfort Ultimate

## Skype® for Business telephony plugin

### System requirements

- Microsoft® Skype® for Business Client
- Microsoft® Skype® for Business Server 2015 or 2019
- FonComfort™ Server

### Compatibility

Compatible with certified USB and standalone Microsoft® Skype® for Business phones and headsets. In addition, the FonComfort telephony suite is compatible with the following clients and operating systems:

- Skype® for Business
- Windows® 10



### Additional information

For more information, trial licenses, and other add-on products for Microsoft® Skype® for Business, please visit our BRESSNER website at: [Unified Communications](#)



FonComfort™ is a registered trademark of BRESSNER Technology GmbH. All other trademarks are the sole property of their respective owners.